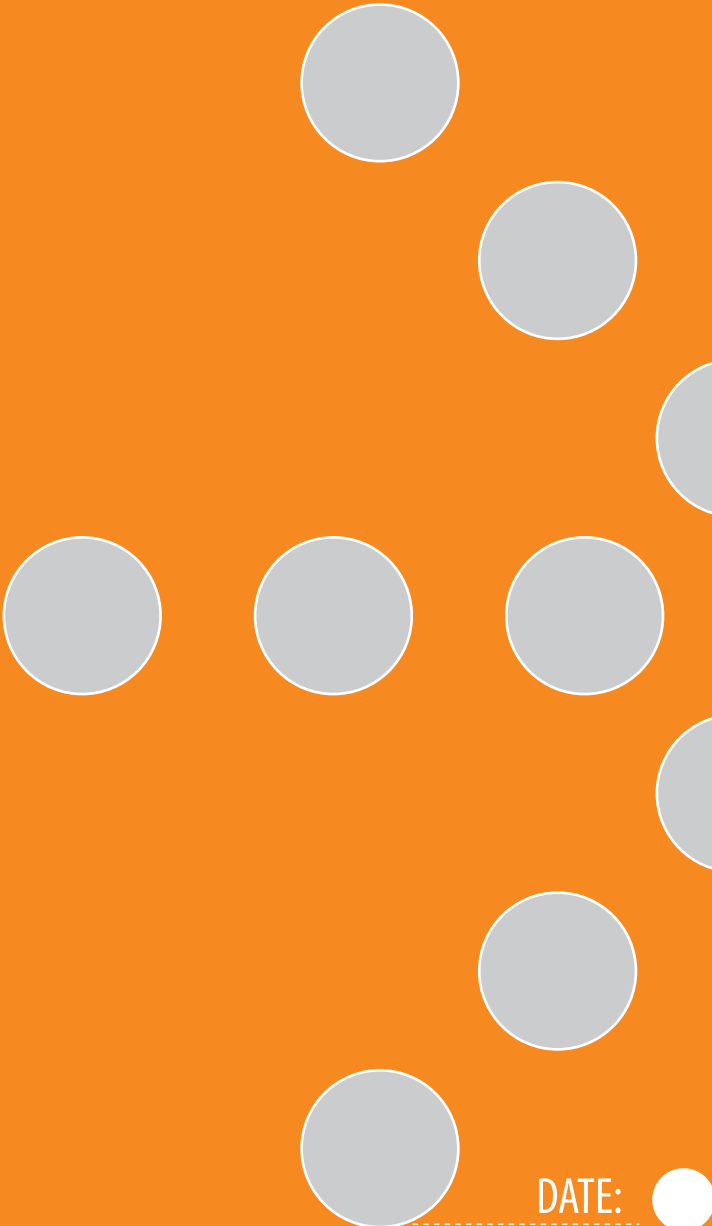


DDI TRAINING

COMMUNICATING WITH IMPACT

Mid-Level Management Course



DATE:

August 31st, 2011

TIME:

9:00 - 11:30 AM

LOCATION:

Staff Development
Room 373

Strong interpersonal skills are essential in transforming individual contributors into exceptional performers who have a greater impact in their roles.

This foundational course provides individuals with a powerful set of interaction skills that enables them to communicate more effectively with colleagues and customers and, in the process, build trust, strengthen partnerships, and achieve desired results.